



Mango Vacations Sdn. Bhd. (1205544-W) (KPK/LN 8508)
 No. 78-01 (First Floor), Jalan Sierra Perdana 4/1,
 Taman Sierra Perdana, 81750 Masai, Johor.
 +607-386 0128 +607-380 8195 +6011-2608 0128
 enquiry@mangovacations.com.my



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3D2N Gem Island Resort Recreation Half Board Package (till 15th October 2020)

Per Pax Rate (RM)	Single	Twin	Triple	Child
Sea Frontage Water Villa	1100	750	725	465

Notes:

- Child Rates are applicable when sharing Villa with 2 adults.
- Dates for Weekend, Public Holidays & School Holidays where **RM100.00 surcharge per room per night** for Villa & Breakfast booking and **RM100.00 surcharge per pax** for package booking is applicable.
 - March: 13, 14, 15, 16, 17, 18, 19, 20 and 21.
 - April: 3, 4, 10, 11, 17, 18, 24, and 25.
 - May: 1, 2, 7, 8, 9, 10, 15, 16, 22, 23, 24, 25, 26, 27, 28, 29, 30 and 31.
 - June: 1, 2, 3, 4, 5, 6, 12, 13, 19, 20, 26 and 27.
 - July: 3, 4, 10, 11, 17, 18, 24, 25, 26, 27, 28, 29, 30 and 31.
 - August: 1, 7, 8, 14, 15, 20, 21, 22, 28, 29, 30 and 31.
 - September: 4, 5, 11, 12 and 16.

Package Includes :

- Gem's welcome drink
- 2 night accommodation at SEA FRONTAGE WATER VILLA
- 2 x Breakfast
- 2 x Dinner
- Return boat transfer (Marang Jetty- Resort - Marang Jetty)
- Marine Conservation Fund
- 1 x Full day usage of snorkeling equipment (Mask & Snorkel)
- 1 x 90 minutes use of kayak.
- 1 x Guided Snorkeling session

Package Excludes :

- Flight / Land Transport
- Travel Insurance
- Any other activities, meals or personal expenditure
- Any early check-in or late check-out
- All Foreigners tourists is required to pay a compulsory Tourism Tax of MYR 10.00 per room per night upon check-in.



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Remarks:

1. RETURN BOAT TRANSFERS & SCHEDULE

- Marang Jetty – Gem Island (0900 / 1100 / *1300 / 1500 hours)
- Gem Island – Marang Jetty (0930 / 1130 / *1330 / 1530 hours)
- * Only these 2 schedules are not available on Fridays.

Return boat transfer rates (Subject to change with prior notice):

- Adult: RM 75.00 nett
- Child: RM 55.00 nett (11 yrs and below)

2. CHECK IN /OUT PROCEDURES

- Confirmed Villas will be available for occupancy at 14:00 hours on the day of arrival. Early check-in before 14:00 hours is subject to availability.
- Official Check-out time is 12.00 noon.
- Late check out after 1.30 pm is subject to a charge of RM85.00 (Subject to villa & boat transfer availability, latest departure time is 5.30PM)

3. BOAT / LAND TRANSFERS

- Any late / special request for Land / Boat Transfer, other than the schedule stated above shall be subjected to additional charge. The Resort reserves the right to reschedule or cancel the boat arrival / departure due to bad sea and weather conditions.
- Pre-arranged airport transfer for van or coach arrangements, due to flight delay less than 3 hour notice must be paid in full. Subsequently, re-scheduled transfer is considered as an additional trip and will be charged accordingly.
- Special boat charter between 3 pm to 6.00 pm: RM160.00 per boat per way.
- Special boat charter between 6 am to 9.00 am: RM160.00 per boat per way.
- **Note:** Special boat charter can accommodate maximum of 12 adults only.
- **Note:** Special boat charter rate is additional to the return boat transfer charges

Return Airport Transfer (Terengganu Airport – Marang Jetty – Terengganu Airport)

- i) By Van (9 seaters)
- ii) By Coach (40 seaters)

Note: Please check the rate with Gem Island Kuala Lumpur sales office.

4. DEPOSITS

- During periods of high occupancy, the Resort reserves the right to request a deposit amounting to not less than a minimum of one (1) night's contract rates for each villa reserved.

5. PRE-PAYMENT

The following will apply:

- For individual reservations,
A 50% deposit is necessary and balance payment must be made to the Resort at least 14 days prior to arrival date.
- For group reservations,
50% deposit of the Contract rates upon confirmation of availability of villas
30% deposit of the Contract rates and balance 45 days before arrival date.
20% deposit of the Contract rates and balance 14 days before arrival date.

Villas not guaranteed by full payment or partial pre-payment shall be subject to cancellation by the Resort without prior notice. Full pre-payment is required during super peak period.

6. CLOSURE DURING MONSOON SEASON

- The Resort closes from 15th October, 2020 and reopens 1 March, 2021 during the monsoon season.
- If weather condition before 15 October, 2020 is bad, the resort may close slightly earlier.